Dear David, Karl, Bradley, Terry, Pauline, and Keith,

Congratulations! Your paper, "An examination of whether and how racial and gender biases influence customer satisfaction" has been chosen as a finalist for Academy of Management Journal's Best Paper Award for 2010. You'll be receiving a notification from Kelly Mitchell from the Academy with a notification to this effect as well, and a request for a photo. (If Kelly's notification reached you first, my apologies on that timing).

The committee charged with picking the Best Paper Award was chaired by Brad Kirkman (Texas A&M University) and included Melissa Graebner (University of Texas), Scott Seibert (University of Iowa), Kevin Steensma (University of Washington), and Riki Takeuchi (Hong Kong University of Science and Technology). Brad is a former AE of AMJ and Melissa and Scott were former award winners.

There are five finalists for the award. I've attached their papers, along with yours, to this email. I will recognize all five finalists at the AMJ Editorial Review Board meeting in San Antonio. That meeting begins at 2:00pm in Lone Star B in the Grand Hyatt. We'll get to the Best Paper portion of the meeting around 2:15-2:20. I'll put up a screen capture of each article, ask the authors to stand, and say a brief sentence or two about it. Then the winner will be announced, and the action editor on the paper will say some additional words about the winner. I do hope you can make the meeting, and I've scheduled the Best Paper portion early so that you don't need to wait around too long (and, of course, there is no need to stay for the rest of the meeting unless you'd like to). If you are unable to attend the meeting, please let my assistant, Liesl, know, at amjeditorasst@gmail.com.

My sincere congratulations on being one of the finalists! As you'll see from the attached papers, you are in excellent company. It's submissions like yours that make AMJ the journal that it is. I appreciate you looking at us as an outlet for your work, and I hope you'll continue to send your best work our way!

Looking forward to seeing you in San Antonio!

Best regards,

Jason

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5 attachments

- Hekman et al. (2010).pdf
  261K
- Kilduff et al. (2010).pdf
  220K
- Madsen & Desai (2010).pdf
  211K
- Mishina et al. (2010).pdf
  216K
- Wanberg et al. (2010).pdf
  407K